
THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE RESOLUTION

No. 254 Session of
2010

INTRODUCED BY RAFFERTY, FEBRUARY 26, 2010

REFERRED TO BANKING AND INSURANCE, FEBRUARY 26, 2010

A RESOLUTION

1 Urging the Insurance Commissioner to investigate the prevalence
2 of the practice by which motor vehicle insurers coerce or
3 otherwise attempt to aggressively direct their insureds who
4 have filed claims for damaged motor vehicles to use motor
5 vehicle repair shops that have been preapproved by the
6 insurer or that are affiliated with the insurer, thereby
7 restricting or adversely affecting the choice of the insureds
8 to select repair shops of their own choice.

9 WHEREAS, It appears that motor vehicle insurers coerce or
10 otherwise attempt to aggressively direct their insureds who have
11 filed claims for damaged motor vehicles to use motor vehicle
12 repair shops that have been preapproved by the insurer or that
13 are affiliated with the insurer; and

14 WHEREAS, Such activity by an insured restricts or adversely
15 affects the choice of its insureds to select repair shops of
16 their own choice; and

17 WHEREAS, There is concern that this activity may be a
18 widespread insurance practice in this Commonwealth; and

19 WHEREAS, The Insurance Commissioner is the State official
20 best suited to investigate the prevalence of this activity
21 throughout this Commonwealth; therefore be it

1 RESOLVED, That the Senate urge the Insurance Commissioner to
2 investigate the prevalence of the practice by which motor
3 vehicle insurers coerce or otherwise attempt to aggressively
4 direct their insureds who have filed claims for damaged motor
5 vehicles to use motor vehicle repair shops that have been pre-
6 approved by the insurer or that are affiliated with the insurer,
7 thereby restricting or adversely affecting the choice of the
8 insureds to select repair shops of their own choice; and be it
9 further

10 RESOLVED, That the Senate urge the Insurance Commissioner to
11 report the findings of its investigation to the General Assembly
12 within six months of the adoption of this resolution.