

PARTS NOTICE AND AUTHORIZATION

To assist you in making informed choices, [COLLISION REPAIR BUSINESS] (“Repair Facility”) is providing you with the following information about different types of parts that may be available for possible use in the repair of your motor vehicle. Repair Facility also wishes to ensure you are aware of our policy regarding the use of certain parts and to obtain your express election and authorization for the parts to be used in the repair of your vehicle.

1. Types of New Parts

A. New Original Equipment Manufacture Parts (“OEM” Parts)

These are new parts provided by the manufacturer of your vehicle and are called original equipment manufacture (“OEM”) parts or “genuine” parts. OEM parts are designed and manufactured using the dimensions, guides, patents, molds, materials, and other specifications of the vehicle manufacturer. They are specifically sold for replacing the corresponding part on your vehicle.

The manufacturer of your vehicle warrants OEM parts. This means that if a defect or problem arises with an OEM part, your vehicle’s manufacturer is responsible for remedying the problem, and it can usually be resolved through the service department of the automaker’s franchise dealership.

B. New Aftermarket Parts (“AM Parts”) or “Imitation Crash Parts”

There are other parts available for use with certain makes and models of vehicles in need of repair. These other parts are often called imitation crash parts, generic crash parts, non-original equipment manufacture parts, alternative parts, or aftermarket parts (“AM”). AM parts are made without approval of your vehicle’s manufacturer and do not use the dimensions, guides, patents, molds, materials, and other specifications of your vehicle’s manufacturer. As a result, AM parts almost never fit properly on the vehicle, are not typically made with metal of the same density or same type of material as OEM parts, and almost always require “retrofitting” to be made to conform as much as possible to the lines, contours, niches, and assembly fittings of your vehicle.

Additionally, AM parts are not guaranteed or warranted by your vehicle’s manufacturer as OEM parts are. If you have a problem with an AM part, you will likely have to seek a remedy from the manufacturer of the part. Manufacturers of AM parts are typically located in Asia and do not maintain facilities in the United States for the purpose of remedying or warranting problem parts. Additionally, changes that the repairer must make to the part to enable it to be used on your vehicle (“retrofitting”) may void or impair the AM part manufacturer’s warranty.

An insurer may base its reimbursement cost estimate for your vehicle’s repair assuming AM parts will be used in the repair of your vehicle.

2. Used or Salvage Parts

Other parts available for vehicle repairs are used parts, and an insurer may base its reimbursement cost estimate for your vehicle's repair assuming used parts will be used in the repair of your vehicle. These parts may be identified on the cost estimate as "Quality Replacement Parts", "Recycled Parts", "LKQ", "Reconditioned Parts", "Rebuilt Parts", "Remanufactured Parts", "Economy Replacement Parts" or other name. While these parts may have been parts installed during the manufacture of a vehicle similar to yours, they are obtained from vehicles that have been declared total losses or have otherwise come into the possession of a salvage dealer or junkyard. These parts typically have some level of prior damage and may have been exposed to the elements, chemicals, or other substances that can undermine the strength and integrity of the part. These salvage parts may even include undeployed airbags ("recycled airbags") from a previously damaged vehicle.

These parts typically do not come with any warranty against defects or ensuring proper performance. Because these come from vehicles that have made their way to a salvage dealer, the original warranty from the manufacturer has usually become void.

3. Risks Associated with AM or Salvage Parts

Because we care about you, our customer, and desire to provide the best repair available to you, we must inform you that using AM parts and/or salvage parts in the repair of your vehicle may carry risks. These parts may corrode more easily, have paint problems, may not fit properly, and may not last as long as new, OEM parts. In addition, AM parts and salvage parts are not crash-tested by the National Highway Traffic Safety Administration ("NHTSA"). There may be unknown and unforeseen risks and consequences in the use of AM and/or salvage parts that could affect the safety and the crashworthiness of your vehicle.

4. Effects Of Repairs With Parts Other Than New OEM Parts

a. Lease or Finance Agreement Violation

Motor vehicle lease agreements typically require the lessee to have any repairs on the vehicle performed using new OEM parts. Additionally, motor vehicle finance agreements typically prohibit taking actions which adversely impact the value of the vehicle, which may include repairs using AM or salvage parts. Please check the terms of your lease or finance agreement to determine if repairs with certain parts may place you in violation of the agreement.

b. Decrease in Value

Repairs made with other than new OEM parts may adversely affect the value of the Vehicle.

c. Parts Warranty

Repairs made with other than new OEM parts may adversely impact your ability to have warranty repairs provided and paid for by your vehicle's manufacturer in the event of a defect or

problem. If use of an AM part causes or contributes to a problem or failure with your vehicle, the automaker may refuse to repair the vehicle under warranty.

5. Repair Facility Policy

As collision repair professionals, it is the general policy of this facility to use new, genuine OEM parts in the repair of vehicles. You may decide that you will be satisfied with a repair that includes the use of AM or salvage parts. **Under no circumstances, however, will we install a “recycled” airbag, used suspension, “remanufactured wheel”, or any other part we believe to represent a significant risk to the safety of your vehicle.**

Election and Authorization of Parts:

You, the customer, decide which type of parts are to be used in the repair of your vehicle. **As collision repair professionals, we recommend the use of only new, genuine OEM parts.** If you elect to have your vehicle repaired using only new OEM parts, an insurer might refuse to pay the full amount for the new OEM parts necessary to properly repair your vehicle. That is an issue between you and the insurer. Our repair agreement is with you, not an insurer, and we will repair your vehicle as agreed upon with you.

_____ I prefer and authorize the use of new OEM parts in the repair of my vehicle.

_____ I prefer and authorize the use of AM parts and/or salvage parts in the repair of my vehicle.

PARTS HOLD HARMLESS PROVISION

If you have elected and authorized the use of AM and/or salvage parts in the repair of your vehicle, you accept the full responsibility for their use. We have made clear that the use of AM and/or salvage parts in the repair of your vehicle may carry risks, including unknown risks as to the safety, crashworthiness, and/or ongoing performance of those parts, and the use of these parts is expressly against our professional advice. Therefore, you agree and acknowledge that we accept no liability for the use of AM parts and/or salvage parts in the repair of your vehicle, and you agree to indemnify us and hold us harmless for any and all actions, claims, or issues arising from or connected to the use of aftermarket parts and/or salvage parts in the repair of your vehicle.

Signed and Authorized by: _____

(Please print name)

Date: _____