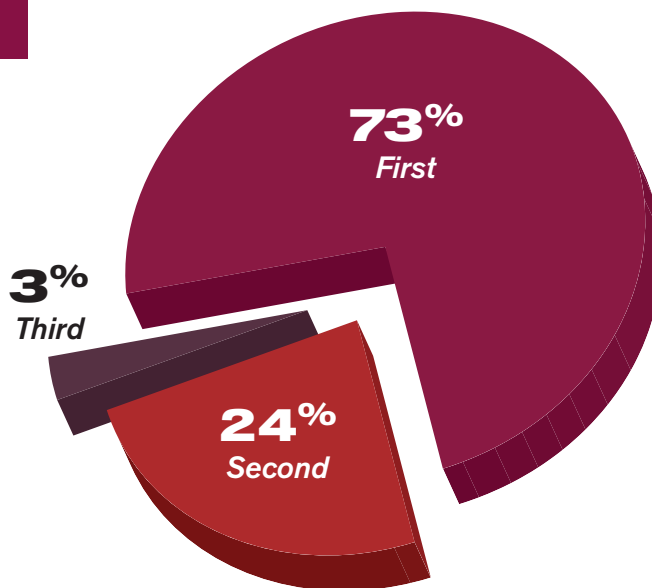


Shop Owner Profile

Which Generation Currently Manages the Shop?



Highest Education Level Attained



29%	Graduated high school
21%	Attended some college
21%	Graduated college
19%	Attended a vocational/technical school
5%	Attended high school
3%	Completed some post-graduate studies
2%	Completed post-graduate studies

Only 5% who attended high school didn't graduate; 95% of shop owners who attended high school did graduate. Of this 95%, 42% went on to college – 21% attended college but didn't graduate, while 21% graduated college.

92% of American shop owners run an independent, family-owned collision-repair shop.

▶ Percentage of shop owners whose spouse works in the shop:	30
▶ Percentage whose spouse doesn't work in the shop:	65
▶ Percentage who don't have a spouse:	5
▶ Percentage of shop owners who are male:	87
▶ Average number of shops owned:	1
▶ Percentage who own more than one shop:	9
▶ Average years shop has been open:	26.6
▶ Percentage of shop owners between the ages of 50 and 64:	56

76%
of Shop
Owners
Run a
Family
Business