



Northern Michigan Body Shop Association

Proudly Presents

Andrew Rodenhouse

"Liability Concerns in Collision Repair"

- As a technician, are you liable for improper repair?
- As an estimator, are you liable for omitting a necessary repair?
- As a shop manager, are you liable for the work performed by a technician and/or estimator?
- As a shop owner, are you liable for the work performed?
- Do you know the requirements of Michigan's Bureau of Automotive Regulation?
- Andrew obtained his Law Degree in 2009 after working for many years in the collision repair industry. He knows what you experience every day, the situations that arise, and the care that must be taken when repairing a vehicle.

Diane Rodenhouse

"The Strength of an Association"

- Owner/Operator of Rodenhouse Body Shop, Inc. Grand Rapids, MI
- Active in Automotive Service Association as Board Member and Executive Committee Member
- Past President of Western Michigan Body Shop Association
- Named "one of the most influential women in the collision repair industry" by Akzo Nobel

Tom McGee

"How Changes in Vehicle Technology Are Impacting the Collision Industry and Possibly Your Business"

- 30 examples of vehicle technology you may not be aware of but should be
- How not knowing these vehicle technologies may impact your business
- Alldata Collision Field Manager
- Past I-CAR President and CEO; ASE Certified Master Collision Repair/Refinish Technician
- Graduate of Ferris State College, Big Rapids, MI

MARK YOUR CALENDARS AND PLAN TO ATTEND

January 28 – 29, 2011

Turtle Creek Casino and Hotel, Williamsburg, MI (4 miles east of Traverse City on M-72)

NMBSA Members	\$20.00/person	Non-Members	\$45.00/person
Friday Night "Mix 'N Mingle"	6:00pm – 9:00pm	Hors d'oeuvres and Cash Bar	
Saturday Programs	9:00am – 1:00pm	Continental Breakfast	

For Additional Information Contact Sue Allor 231-238-0033 or 231-833-0150

Northern Michigan Body Shop Association
NMBSA
Collision Repair Professionals Working For You!
Growth Through Knowledge & Education



Pre-Registration for the Program is required **by January 25, 2011:**

NMBSA Members \$20.00/person Non-Members \$45.00/person

Mail Registration/Payment To: NMBSA
PO Box 207
Alpena, MI 49707

Business: _____

Name: _____ Phone: (____) _____

Name: _____ Phone: (____) _____

Name: _____ Phone: (____) _____

Name: _____ Phone: (____) _____

Name: _____ Phone: (____) _____

Name: _____ Phone: (____) _____

Amount Enclosed \$ _____ Check # _____

Turtle Creek Casino and Hotel is offering a special rate for NMBSA members. When making reservations be sure to mention you are with the Northern Michigan Body Shop Association.