

SCRS Part Quality Complaint Form



Date	
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Contact Information		
Name		
Business		
Address		
City	State	ZIP
Phone	Email	

Vehicle Information		
Year	Make	Model

Part Information		
Right <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> N/A <input type="checkbox"/>		
Part Name (ex: Fender, Hood, Radiator, Wheel, etc...)		
Part Number (On vehicle)		
Part Number (Part ordered)		
Part Number (Received)		
Part Type	<input type="checkbox"/> New OEM	Manufacturer
	<input type="checkbox"/> Salvaged	Distributor
	<input type="checkbox"/> Reconditioned	Distributor
	<input type="checkbox"/> Aftermarket (non-certified)	Manufacturer
	<input type="checkbox"/> Aftermarket (certified)	Manufacturer
	CAPA <input type="checkbox"/> NSF <input type="checkbox"/> MQVP <input type="checkbox"/> Other <input type="checkbox"/>	
	Certification / Seal Number	

Problem (Describe issue in detail. Examples include fit, shape/contour, size/placement of bolt holes, damage, etc...)

Complaints should be submitted to SCRS via Email info@scrs.com, or Fax 877-851-0660, and should include photographs demonstrating the issues outlined in the complaint. Please note, SCRS is compiling this information for research, and will not be responding to individual complaints, nor necessarily directly addressing the quality issues raised. If you have a complaint that requires immediate attention, please contact the manufacturer, distributor or certifier of the product directly.